



2022 & 2023 RATES & INFORMATION

### Introduction

We are a new build, 23-bedroom lodge in the suburbs of Victoria Falls. Our address is 553 Mopane St, roughly 1 kilometre from Victoria Falls town, and 2 kilometres from the Falls.

Our rooms are targeted at the more discerning guest, as is our service. Our unique offering is a 2-platform lookout tower with views of the Zambezi River, and Falls' spray. We are also proudly an owner-operated lodge providing that additional personalized service.

#### Our facilities

#### Our facilities and amenities

- An outdoor infinity pool
- Restaurant serving breakfast, lunch and dinner
- Four storey lookout tower
- Bar
- Nicole Sanderson Art Gallery
- Boma area
- Shower and bath in Deluxe and Executive rooms
- Air conditioning
- Fansinside mosquito nets
- Desk space for work

- Roomsafe
- USB power points
- Universal power points
- Insect repellent
- Hairdryers
- Teaandcoffeefacilities
- Wardrobe space
- His and hers bathroom sinks
- King-sized, extra length beds
- Verandah seating area
- Complimentary Wifi
- Shampoo, Conditioner and Soap



#### Rack Rates

		High	Low
Deluxe (16 rooms)	pp sharing	US\$120	US\$90
	single	US\$200	US\$140
Studio (4 rooms)	pp sharing	US\$110	US\$85
	single	US\$180	US\$130
Executive (3 rooms)	pp sharing	US\$130	US\$100
	single	US\$210	US\$160

- \* High-season = 1 March 31 December. Low-season = January 1 February 28
- \* Rates applicable for 2022/23.

Where 10 or more rooms are booked we will provide a guide room free of charge.

## Payment details:

- FIT full payment 30 days before arrival. Payment for groups (12+ clients) 60 days prior to travel.
- All prices INCLUDE full breakfast, 14.5% VAT and 2% statutory tourism tax.

## Cancellation policy:

- Cancellations made 0-14 days before travel, 100% cancellation fee
- Cancellations made 15-28 days before travel, 70 % cancellation fee
- Cancellations made 29-59 days before travel, 50% cancellation fee

## Child policy:

- Under 3-year-olds stayfree.
- 3-12 year-olds (inclusive) are half price.
- Interlocking rooms are available on request (5 sets of interleading rooms all deluxe).

### Other details:

- We have designated smoking areas, and do not to take pets.
- We can organise activities, and airport transfers, upon request.
- Check-in is at 2pm, check-out is at 10 am. Early check-in/late check out can be arranged.

## Room configuration:





## Above: Deluxe room

- 23 rooms in total, all max 2 pax per room (unless with infants, under 3-year-old, where porta-cots are provided)
- 4 studio rooms (28 sqm) without bath, two of which have wheel chair access. Suitable for elderly guests.
- 16 Deluxe rooms (28 sqm) all with bath & shower ideal for large groups. 10 of these are interleading allowing parents/childrens rooms to be connected).
- 3 Executive rooms (36 sqm) larger rooms with bath and shower suitable for FITs



Above: Executive Room



## Contact Details:

## Jamie Henson

# GENERAL AND MARKETING MANAGER

Email: jamie@shongwelookout.com

Mobile: +263 78 413 8605

www.shongwelookout.com

## Precious Chibi

## **RESERVATIONS MANAGER**

Email: reservations@shongwelookout.com

Landline: +263 83 28 44209

www.shongwelookout.com